Return Instructions:

Return the unworn merchandise in its original packaging to our Return Processing Center within 60 days of receipt. The Customer is responsible for return shipping charges. We recommend insuring and/or sending merchandise through a traceable shipping method. C.O.D. packages will not be accepted.

If you are unable to locate the Return Packing List please print and complete the Return Form and Shipping Label provided below. The information required can be found on an order confirmation email, packing list, or on the receipt provided by the store.



In-Store Purchase Receipt

- Place the Return Form inside the box.
- Complete the Return Shipping Label.
- Attach to the outside of the box.
- Return your package through the carrier of your choice.

Refund Process:

The warehouse will inspect the merchandise and reserves the right to reject the return. Returned items are not considered damaged unless the merchandise is damaged.

It may take up to 10 business days to process the return and 3-10 business days to reflect the credit to the original form of payment. Items purchased in-store with cash will be refunded to a gift card.

Return Shipping Label: Attach the return label to the outside of the box.

From:	
U.S. postage required on mailed packages	Rack Room Shoes Returns Processing - 9110 4745 Corporate Drive NW Concord, NC 28027-9681
	Concord, NC 28027-9681

Return Form:

Customer Information:				Online Order Number:	
First Name:					
Last Name:			_ -		
Address:			_	n-Storo Bosoii	ot Information:
City:					Reg:
State:	Zip Code	e:		ran:	
Phone #:				Pate:	
Email:					
					Return Reason
em Number	Brand	Style	Size/Width	Color	rectain reason
em Number	Brand	Style	Size/Width	Color	Recall Reason
em Number	Brand	Style	Size/Width	Color	Return Reason
em Number	Brand	Style	Size/Width	Color	Return Reason