

Return Instructions:

Return the unworn merchandise in its original packaging to our Return Processing Center within 60 days of receipt. The Customer is responsible for return shipping charges. We recommend insuring and/or sending merchandise through a traceable shipping method. C.O.D. packages will not be accepted.

If you are unable to locate the Return Packing List please print and complete the Return Form and Shipping Label provided below. The information required can be found on an order confirmation email, packing list or on the receipt provided by the store.

Packing List

Store No : 9101	Order Number : 2021011591014364499
Transaction : 268422	Order Date : 08/08/2021
Register : 2	Billing Address :
Ship Date : 08/08/2021	

Please note that this order may contain

Item Number	Product Description
301780	XAPEAL LAURA

In-Store Purchase Receipt

2180673 CADENCE	0.00	
Original Price	29.99	
100.0% Off	-29.99	

Subtotal	\$-19.99	
Return Tax	-3.62	
Tax 7.25%	2.17	
Total	\$-21.44	
Cash	\$-21.44	
Store: 9101	Reg: 02	Tran: 005048
Date: 06/26/21	Time: 06:53	Assoc: 031040

- Place the Return Form inside the box.
- Complete the Return Shipping Label.
- Attach to the outside of the box.
- Return your package through the carrier of your choice.

Refund Process:

The warehouse will inspect merchandise and reserves the right to reject the return. Returned items are not considered damaged unless the merchandise is damaged.

It may take up to 10 business days to process the return and 3 - 10 business days to reflect the credit to the original form of payment. Items purchased in store with cash will be refunded to a gift card.

Return Shipping Label: Attach the return label to the outside of the box.

From:

U.S. postage required on all mail packages.

Rack Room Shoes
Returns Processing - 9110
8310 Technology Drive
Charlotte, NC 28262

